

# Massachusetts Electric

A National Grid Company



Amy G. Rabinowitz

*Counsel*

December 13, 2001

## By Hand

Mary L. Cottrell, Secretary  
Department of Telecommunications and Energy  
One South Station, 2nd Floor  
Boston, MA 02110

Re: Massachusetts Electric Company and Nantucket Electric Company, D.T.E. 99-84  
(Compliance Filing)

Dear Secretary Cottrell:

On behalf of Massachusetts Electric Company and Nantucket Electric Company (collectively "Company"), as requested by Hearing Officer Caroline O'Brien, I am enclosing certain changed pages to the Company's revised service quality plans and updated performance data submitted on December 11, 2001 in compliance with the Department's December 5, 2001 letter order in the above-captioned docket.

Specifically, the enclosed pages should be substituted in the following documents filed by the Company on December 11, 2001 in this docket:

Attachment	Changed pages enclosed
1	4, 6 & 9
2	5, 7 & 11
3	4, 6 & 9
4	5, 7 & 11
5	1 & 6
6	1 & 6

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December 13, 2001  
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Thank you very much for your time and attention to this filing.

Very truly yours,

Amy G. Rabinowitz

cc: Service List

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